

COVID-19 Update - March 20, 2020

It was our hope that we would be able to continue providing in-person therapy. In light of the growing need to practice the most rigorous social distancing, we have made the difficult decision to cease in-person sessions for the time being. **Beginning Monday, March 23, we are moving to online sessions only.**

We have chosen a HIPAA compliant platform that is extremely user friendly. Sessions will be booked as usual. The schedulers and Robinn (our biller) will continue to be available by phone. Clients will continue to receive a reminder for upcoming appointments. Therapists will contact clients prior to the start of the session with either a text or email containing a link to their virtual waiting room. Clients need simply to click this link from a smartphone, tablet, laptop or desktop computer (with a webcam and speaker). Video or audio-only sessions are available.

Most insurances are covering virtual sessions - some are even eliminating the copay. Please verify with your insurance company, as we cannot guarantee how your individual coverage may be impacted.

We continue to place our client's therapeutic needs as our top priority and look forward to welcoming you to our virtual platform!